



# SHRI RAM COLLEGE, MUZAFFARNAGAR, (UP)

## Student Satisfaction Survey (Session 2016-17)

A survey of student satisfaction regarding Teaching – Learning and Evaluation was conducted in the months of May 2017. All students enrolled during 2016-17 were informed through class coordinators to participate in this survey. Participation was voluntary, the survey was implemented offline, and respondents were ensured confidentiality.

The survey was conducted by the team nominated by the Principal of SRC based on questionnaire which is finalised by the IQAC and its motto is to upgrade the quality in higher education.

Respondents were asked to rate the importance of and satisfaction for Institutional operations and services using a five-point, MCQ-type form consisting of 20 questions.

A total of 624 students participated to fill the survey. The survey results were tabulated in MS-Excel by the team for analysis and for continual improvement to processes and systems. The analysis was compiled into a survey report which was submitted to the Principal for review and approval prior to implementation of recommended actions for improvement. Survey report was made available to management after Principal approval.

### SURVEY RESULT

S.No.	Items	Score (out of 5)
1	The syllabi of the courses are completely covered in the class	4.7
2	My teachers generally explain topics with suitable examples and their applications	4.3

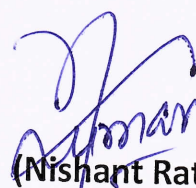
3	My teachers allow me very well to communicate and discuss my problems with them	4.6
4	I am sure of a fair evaluation of internal assessment examinations	4.1
5	The teachers inform me about the course outcomes ('course outcomes' means things I will learn or will be able to do on my own at the end of the course)	4.1
6	My teachers find out my weaknesses and help to overcome these weaknesses	4.2
7	My teachers encourage me to participate in extra-curricular activities	4.1
8	My teachers are ready to help me even after regular class hours	4.5
9	My teachers use Computer-aided teaching methods such as LCD Projector, Multimedia to teach	4.0
10	The library resources and information are sufficient to meet my needs	4.2
11	My performance in assignments is discussed with me	4.8
12	The teacher does a necessary follow-up with an assigned task	3.9
13	Teachers in the department use ICT tools such as power-point presentations, animations and software, etc. while teaching?	3.7
14	The overall teaching process of the department may be explained as excellent	4.6
15	The institution provides me many opportunities to learn and grow in life	4.8
16	I am satisfied with the regularity of classes in my department	4.9
17	I am satisfied with the punctuality of the faculty members in terms of taking classes in department	4.8
18	I am satisfied with the behaviour of the faculty members of my department	4.8
19	The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.	4.3
20	I am satisfied with the overall academic environment of the College	4.5
	<b>Overall Average</b>	<b>4.4</b>

The score achieved for Overall Student Satisfaction Level was 4.3/5.0. The results showed that students are satisfied with their study experiences pertaining to the



education services and student support services provided by College. We observe that the satisfaction level of students is slightly more than the previous year survey report result and our objective is to achieve the satisfaction level of students upto 100%.

Sign. of Nominated Members-



(Nishant Rathi)  
IQAC Coordinator